

## Budget by Fund

	2018 Actual	2019 Adopted	2020 C2C	2020 Request	\$ Change
General	-	-	-	-	-
Other-Expenditures	39,393,668	45,886,000	45,886,000	44,788,300	(1,097,700)
<b>TOTAL</b>	<b>\$ 39,393,668</b>	<b>\$ 45,886,000</b>	<b>\$ 45,886,000</b>	<b>\$ 44,788,300</b>	<b>\$ (1,097,700)</b>

## Budget by Service

	2018 Actual	2019 Adopted	2020 C2C	2020 Request	\$ Change
WATER CUSTOMER SERVICE	-	-	1,648,674	2,966,464	2,966,464
WATER ENGINEERING	-	-	1,833,136	1,953,133	1,953,133
WATER FINANCE AND ADMIN	-	-	780,738	29,280,546	29,280,546
WATER OPERATIONS & MAINTENANCE	-	-	6,442,299	9,630,411	9,630,411
WATER QUALITY	39,393,668	45,886,000	35,181,153	957,746	(44,928,254)
<b>TOTAL</b>	<b>\$ 39,393,668</b>	<b>\$ 45,886,000</b>	<b>\$ 45,886,000</b>	<b>\$ 44,788,300</b>	<b>\$ (1,097,700)</b>

## Budget by Major

	2018 Actual	2019 Adopted	2020 C2C	2020 Request	\$ Change
Personnel	10,814,333	12,441,331	12,385,740	11,387,233	(1,054,098)
Non-Personnel	30,727,127	35,494,770	35,564,133	35,398,850	(95,920)
Agency Billings	(2,147,791)	(2,050,101)	(2,063,873)	(1,997,783)	52,318
<b>TOTAL</b>	<b>\$ 39,393,668</b>	<b>\$ 45,886,000</b>	<b>\$ 45,886,000</b>	<b>\$ 44,788,300</b>	<b>\$ (1,097,700)</b>

To: Mayor Satya

From: Tom Heikkinen, General Manager, Madison Water Utility

Date: July 10<sup>th</sup>, 2019

Subject: 2020 Operating Budget Request – Water Utility

The goal of the Madison Water Utility is to provide the essential supply of water for consumption and fire protection via quality service and price, for present and future generations. Our proposed 2020 operating request aligns with our internal goals and multiple Citywide Element objectives outlined in the City of Madison’s comprehensive plan.

The water utility manages five service lines, all of which support the operations of the utility including:

- Water Quality – Responsible for overall quality of water supply provided to the community and regulatory compliance.
- Engineering – Provides technical support, mapping, long-term planning for the utility’s capital improvement and infrastructure renewal plan.
- Operation & Maintenance and Supply – Operates the infrastructure necessary to deliver the natural resource to the community and maintains facility and distribution assets to provide adequate quality and quantity of water.
- Customer Service and Conservation – Performs metering and customer billing/outreach functions including communication of utility current events and promotions
- Finance & Admin – Responsible for all water related financial services including general accounting, regulatory reporting / compliance, debt management, financial analysis and utility-rate management.

The utility will undertake no new major initiatives in 2020. Our 2020 operating proposal will maintain our current level of service supported by revenue generated entirely through utility rates. The utility implemented new water rates in November 2018 which are anticipated to cover inflationary increases in operating costs and fund capital infrastructure projects. All water utility rate applications are subject to review by the Public Service Commission of Wisconsin.

I look forward to meeting with you to discuss our proposal.

Sincerely,  
Thomas Heikkinen

c.c. Deputy Mayors  
CIRC Members  
Budget & Program Evaluation Staff  
Jeff Stanek, Madison Water Utility, CFO  
Kathy Schwenn, Madison Water Utility, Finance Supervisor

# 2020 Operating Budget

## Service Budget Proposal

### IDENTIFYING INFORMATION

SELECT YOUR AGENCY:

Water Utility

SELECT YOUR AGENCY'S SERVICE:

Water Customer Service

SERVICE NUMBER:

864

SERVICE DESCRIPTION:

This service provides customer service for billing and meter operations to ensure accurate water consumption and billing data, and conducts the Water Utility's communication and community outreach for conservation and sustainability education, media relations, external communication, and promotion of the utility's water conservation initiatives. Communication and Community Outreach also develops Madison Water Utility's evolving crisis communication and strategic communication plans and oversees the Home Water Conservation, Water Wagon and Got Water programs.

### Part 1: Base Budget Proposal

### BUDGET INFORMATION

	2017 Actual	2018 Adopted	2018 Actual	2019 Adopted	2020 C2C	2020 Request
<i>Budget by Fund</i>						
General-Net						
Other-Expenditures			\$233,833	\$3,132,915	\$1,648,674	\$2,966,464
<i>Total</i>	\$0	\$0	\$233,833	\$3,132,915	\$1,648,674	\$2,966,464
<i>Budget by Major</i>						
Revenue						
Personnel			\$129,676	\$2,020,025	\$1,648,674	\$1,767,064
Non-Personnel		\$104,157	\$1,112,890	\$0		\$1,199,400
Agency Billings			\$0	\$0	\$0	\$0
<i>Total</i>	\$0	\$104,157	\$1,242,566	\$2,020,025	\$1,648,674	\$2,966,464
FTEs					21.00	21.00

### PRIORITY

Citywide Element

Describe how this service advances the Citywide Element:

The Water Utility strives to conserve the limited water resources of Madison through our conservation programs. We offer toilet rebates to customers that replace high water usage toilets with more efficient units. Customers have the ability to view their water usage in real time through our "My Water" program and can monitor and adjust their usage accordingly. Educational programs are offered throughout the year to the community to educate and inform citizens of the limited water resources available in Madison. We monitor the water going through our distribution system to minimize water loss. Our Customer Billing area works with the citizens of Madison to identify potential causes of high water use and potential undetected leaks.

### ACTIVITIES PERFORMED BY THIS SERVICE

Activity	% of Effort	Description
Bill for Services to Customers	50	Manage meter reading and customer billing data to provide monthly billings to 70,000 active accounts.
Manage customer inquiries	20	Conduct inquiries into customer accounts to address billing questions from ratepayers and support the services of the water utility
Install, Inspect and Monitor Customer Meters and Inst...	15	

Conduct on-site visits to customer properties to install, inspect and replace customer meters to enable accurate consumption readings and provide reliable billings.

Communicate water utility current events and promoti... 15

Inform and communicate with the community regarding current operational and promotional initiatives at the Water Utility.

**SERVICE BUDGET CHANGES**

**Service Impact**

What is the proposed change to the service's budget from cost to continue to agency request?

What are the service level impacts of the proposed funding changes?

**Personnel-Permanent Positions**

Are you proposing an allocation change to the FTEs for this service?

Type	Fund	Amount	Description
Perm Wages	<input type="text"/>	<input type="text"/>	<input type="text"/>
Benefits	<input type="text"/>	<input type="text"/>	<input type="text"/>
Total		<input type="text"/>	

Explain the assumptions behind the allocation change.

What is the justification behind the allocation change?

**Personnel-Other Personnel Spending**

Are you requesting additional personnel spending for non-annualized pay?

Type	Fund	Amount	Description
Overtime	<input type="text"/>	<input type="text"/>	<input type="text"/>
Premium Pay	<input type="text"/>	<input type="text"/>	<input type="text"/>
Hourly	<input type="text"/>	<input type="text"/>	<input type="text"/>
Total		<input type="text" value="\$0"/>	

Explain the assumptions behind the requested funding.

What is the justification behind the increased funding?

**Revenue**

Are you proposing a change to the service's budgeted revenue?

Are you proposing an increase or a decrease to the budgeted revenue?

Fund	Major	Amount	Description
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Explain the assumptions behind the change to budgeted revenue.

What is the justification behind the proposed change?

Non-Personnel

Are you requesting additional non-personnel funding for this service?

No

<i>Fund</i>	<i>Major</i>	<i>Amount</i>	<i>Description</i>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Explain the assumptions behind the requested funding.

What is the justification behind the proposed change?

**Part 2: Scaling Service Delivery**

What amount is 2.5% of the service expenditure budget?

**Increase**

Explain how you would change the service activities and the level of service as a result of implementing a 2.5% funding increase to this service:

Explain the changes by major expenditure category that your agency would implement as a result of a 2.5 % funding increase to this service:

Would the changes include an increase to permanent staffing levels for this service?  If yes, FTEs:

What impacts would City residents and visitors experience if this service is provided a 2.5% increase in funding?

**Decrease**

Explain how you would change the service activities and the level of service as a result of implementing a 2.5% funding decrease to this service:

Explain the changes by major expenditure category that your agency would implement as a result of a 2.5 % funding decrease to this service:

Would the changes include a decrease to permanent staffing levels for this service?  If yes, FTEs:

What impacts would City residents and visitors experience if this service is provided a 2.5% decrease in funding?

# 2020 Operating Budget

## Service Budget Proposal

### IDENTIFYING INFORMATION

SELECT YOUR AGENCY:

Water Utility

SELECT YOUR AGENCY'S SERVICE:

Water Engineering

SERVICE NUMBER:

862

SERVICE DESCRIPTION:

This service provides technical support, mapping, long term planning, and direction to the Water Utility capital improvement and infrastructure renewal program.. The goal of this service is to use Asset Management and Master Plan technology to meet and maintain levels of service to customers.

### Part 1: Base Budget Proposal

### BUDGET INFORMATION

	2017 Actual	2018 Adopted	2018 Actual	2019 Adopted	2020 C2C	2020 Request
<i>Budget by Fund</i>						
General-Net						
Other-Expenditures			\$156,036	\$2,337,525	\$1,833,136	\$1,953,133
<i>Total</i>	\$0	\$0	\$156,036	\$2,337,525	\$1,833,136	\$1,953,133
<i>Budget by Major</i>						
Revenue						\$0
Personnel			\$111,236	\$1,860,550	\$1,833,136	\$1,422,933
Non-Personnel			\$44,799	\$476,975	\$0	\$530,200
Agency Billings			\$0	\$0	\$0	\$0
<i>Total</i>	\$0	\$0	\$156,035	\$2,337,525	\$1,833,136	\$1,953,133
FTEs					17.60	17.00

### PRIORITY

Citywide Element

Describe how this service advances the Citywide Element:

Water engineering provides a wide array of services associated with planning, developing, maintaining and managing the utility's asset infrastructure to ensure a desired level of service is provided to the community. Water engineering staff work closely with other city departments in managing shared projects to improve efficiency and achieve shared goals.

### ACTIVITIES PERFORMED BY THIS SERVICE

Activity	% of Effort	Description
Infrastructure Planning & Design	25	Internal development of infrastructure necessary to provide the utility's desired level of service.
Construction Project Management & Regulatory Comp...	35	Monitoring shared construction projects to determine specification requirements associated with the utility's infrastructure and maintain compliance with federal, state and local regulations.
GIS and Asset Management	20	Mapping systems infrastructure and monitoring conditions of water utility's system assets for planning and maintenance purposes.

Construction Inspection and Field Surveying

20

Monitor compliance with internal and contractor specifications to ensure facilities and systems are adequately constructed.

**SERVICE BUDGET CHANGES**

**Service Impact**

What is the proposed change to the service's budget from cost to continue to agency request?

What are the service level impacts of the proposed funding changes?

**Personnel-Permanent Positions**

Are you proposing an allocation change to the FTEs for this service?

Type	Fund	Amount	Description
Perm Wages	<input type="text"/>	<input type="text"/>	<input type="text"/>
Benefits	<input type="text"/>	<input type="text"/>	<input type="text"/>
<b>Total</b>		<input type="text"/>	

Explain the assumptions behind the allocation change.

What is the justification behind the allocation change?

**Personnel-Other Personnel Spending**

Are you requesting additional personnel spending for non-annualized pay?

Type	Fund	Amount	Description
Overtime	<input type="text"/>	<input type="text"/>	<input type="text"/>
Premium Pay	<input type="text"/>	<input type="text"/>	<input type="text"/>
Hourly	<input type="text"/>	<input type="text"/>	<input type="text"/>
<b>Total</b>		\$0 <input type="text"/>	

Explain the assumptions behind the requested funding.

What is the justification behind the increased funding?

**Revenue**

Are you proposing a change to the service's budgeted revenue?

Are you proposing an increase or a decrease to the budgeted revenue?

Select...

Fund	Major	Amount	Description
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Explain the assumptions behind the change to budgeted revenue.

What is the justification behind the proposed change?

**Non-Personnel**

Are you requesting additional non-personnel funding for this service?

Select...

<i>Fund</i>	<i>Major</i>	<i>Amount</i>	<i>Description</i>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Explain the assumptions behind the requested funding.

What is the justification behind the proposed change?

## Part 2: Scaling Service Delivery

What amount is 2.5% of the service expenditure budget?

### Increase

Explain how you would change the service activities and the level of service as a result of implementing a 2.5% funding increase to this service:

n/a

Explain the changes by major expenditure category that your agency would implement as a result of a 2.5 % funding increase to this service:

n/a

Would the changes include an increase to permanent staffing levels for this service?  Select... If yes, FTEs:

What impacts would City residents and visitors experience if this service is provided a 2.5% increase in funding?

n/a

### Decrease

Explain how you would change the service activities and the level of service as a result of implementing a 2.5% funding decrease to this service:

n/a

Explain the changes by major expenditure category that your agency would implement as a result of a 2.5 % funding decrease to this service:

n/a

Would the changes include a decrease to permanent staffing levels for this service?  Select... If yes, FTEs:

What impacts would City residents and visitors experience if this service is provided a 2.5% decrease in funding?

n/a



# 2020 Operating Budget

## Service Budget Proposal

### IDENTIFYING INFORMATION

SELECT YOUR AGENCY:

Water Utility

SELECT YOUR AGENCY'S SERVICE:

Water Finance & Admin

SERVICE NUMBER:

865

SERVICE DESCRIPTION:

This service is responsible for financial services including general accounting, financial reporting, regulatory reporting / compliance, budgeting, debt management and utility-rate management. The goal of this service is to provide accurate, reliable and transparent financial information to internal and external stakeholders while managing utility rates.

### Part 1: Base Budget Proposal

### BUDGET INFORMATION

	2017 Actual	2018 Adopted	2018 Actual	2019 Adopted	2020 C2C	2020 Request
<i>Budget by Fund</i>						
General-Net						
Other-Expenditures			\$1,055,548	\$28,865,642	\$780,738	(\$15,507,754)
<i>Total</i>	\$0	\$0	\$1,055,548	\$28,865,642	\$780,738	(\$15,507,754)
<i>Budget by Major</i>						
Revenue						(\$44,788,300)
Personnel			\$717,932	\$252,024	\$780,738	\$688,579
Non-Personnel			\$342,003	\$30,699,719	\$0	\$30,625,750
Agency Billings			(\$4,388)	(\$2,916,500)	\$0	(\$2,033,783)
<i>Total</i>	\$0	\$0	\$1,055,547	\$28,035,243	\$780,738	(\$15,507,754)
FTEs					6.00	6.00

### PRIORITY

Citywide Element

Describe how this service advances the Citywide Element:

This service supports City-wide Finance through the financial management of the water utility and the day to day processing of financial transactions, strategic planning and development of reliable reporting mechanisms to maintain equitable rates for its ratepayers. Water Utility finance also completes regulatory reporting and filing requirements.

### ACTIVITIES PERFORMED BY THIS SERVICE

Activity	% of Effort	Description
Process Daily financial transactions (A/P, Payroll, Reco...	35	Complete daily entry of A/P invoices, utility payroll transactions, A/R and revenue reconciliations, daily approvals of MUNIS work, troubleshoot transactional processing issues.
Complete Month & Year-Ending Closing Activities	35	Process all activity that relates to the closing monthly transactional activities including reconciliations, coordinating with City Finance to make adjustments, reclassifying data and creation of monthly reports
Creation of Periodic Reporting Including Annual Financ...	20	Creation of monthly / quarterly/annual financial reports for use in decision making / analysis and presentation to the Water Board.

Budget Creation/Monitoring, Debt Management, Rate... 10

Activities associated with the financial management of the water utility including establishing/maintaining earning and spending targets, financing of facility and infrastructure projects and the analysis and completion of rate studies with the PSC.

**SERVICE BUDGET CHANGES**

**Service Impact**

What is the proposed change to the service's budget from cost to continue to agency request?

What are the service level impacts of the proposed funding changes?

**Personnel-Permanent Positions**

Are you proposing an allocation change to the FTEs for this service?

Type	Fund	Amount	Description
Perm Wages	<input type="text"/>	<input type="text"/>	<input type="text"/>
Benefits	<input type="text"/>	<input type="text"/>	<input type="text"/>
Total		<input type="text"/>	

Explain the assumptions behind the allocation change.

What is the justification behind the allocation change?

**Personnel-Other Personnel Spending**

Are you requesting additional personnel spending for non-annualized pay?

Type	Fund	Amount	Description
Overtime	<input type="text"/>	<input type="text"/>	<input type="text"/>
Premium Pay	<input type="text"/>	<input type="text"/>	<input type="text"/>
Hourly	<input type="text"/>	<input type="text"/>	<input type="text"/>
Total		<input type="text" value="\$0"/>	

Explain the assumptions behind the requested funding.

What is the justification behind the increased funding?

**Revenue**

Are you proposing a change to the service's budgeted revenue?

Are you proposing an increase or a decrease to the budgeted revenue?

Fund	Major	Amount	Description
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Explain the assumptions behind the change to budgeted revenue.

What is the justification behind the proposed change?

**Non-Personnel**

Are you requesting additional non-personnel funding for this service?

No

<i>Fund</i>	<i>Major</i>	<i>Amount</i>	<i>Description</i>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Explain the assumptions behind the requested funding.

What is the justification behind the proposed change?

**Part 2: Scaling Service Delivery**

What amount is 2.5% of the service expenditure budget?

**Increase**

Explain how you would change the service activities and the level of service as a result of implementing a 2.5% funding increase to this service:

Explain the changes by major expenditure category that your agency would implement as a result of a 2.5 % funding increase to this service:

Would the changes include an increase to permanent staffing levels for this service?  If yes, FTEs:

What impacts would City residents and visitors experience if this service is provided a 2.5% increase in funding?

**Decrease**

Explain how you would change the service activities and the level of service as a result of implementing a 2.5% funding decrease to this service:

Explain the changes by major expenditure category that your agency would implement as a result of a 2.5 % funding decrease to this service:

Would the changes include a decrease to permanent staffing levels for this service?  If yes, FTEs:

What impacts would City residents and visitors experience if this service is provided a 2.5% decrease in funding?

# 2020 Operating Budget

## Service Budget Proposal

### IDENTIFYING INFORMATION

SELECT YOUR AGENCY:

Water Utility

SELECT YOUR AGENCY'S SERVICE:

Water Operations & Maintenance

SERVICE NUMBER:

863

SERVICE DESCRIPTION:

This service provides the maintenance, repair, and replacement of the water distribution system, as well as the maintenance, repair, and replacement of deep wells, booster stations, and facilities/properties. The goal of this service is to maintain and upgrade the water supply system to insure customers are provided with an adequate quantity of high quality water for consumption and fire protection.

### Part 1: Base Budget Proposal

### BUDGET INFORMATION

	2017 Actual	2018 Adopted	2018 Actual	2019 Adopted	2020 C2C	2020 Request
<i>Budget by Fund</i>						
General-Net						
Other-Expenditures			\$1,055,133	\$10,563,494	\$6,442,299	\$9,630,411
<i>Total</i>	\$0	\$0	\$1,055,133	\$10,563,494	\$6,442,299	\$9,630,411
<i>Budget by Major</i>						
Revenue						\$0
Personnel			\$495,206	\$7,596,339	\$6,422,299	\$6,788,911
Non-Personnel			\$559,927	\$2,931,155		\$2,805,500
Agency Billings			\$0	\$36,000	\$0	\$36,000
<i>Total</i>	\$0	\$0	\$1,055,133	\$10,563,494	\$6,422,299	\$9,630,411
FTEs					79.00	79.00

### PRIORITY

Citywide Element

Describe how this service advances the Citywide Element:

Operations and maintenance allow the utility to provide its desired level of quality water service through providing the natural resource to the community and the preservation of utility infrastructure and distribution facilities providing the service.

### ACTIVITIES PERFORMED BY THIS SERVICE

Activity	% of Effort	Description
Operation and monitoring of Wells, Booster Stations a...	25	Labor and materials associated with managing infrastructure that draws water from its source and distributes it timely and efficiently throughout the distribution system for its intended use of consumption and fire protection.
Water Testing, Treatment	25	Labor and materials associated with treating raw water from its source and testing it to monitor that a quality product enters the distribution system before delivery to the community.
Maintenance of Electrical/Mechanical Equipment, Faci...	25	

Labor, materials and transportation necessary to repair and replace operational equipment that allows supply facilities to operate efficiently and timely.

Maintenance of pipes/mains/buried assets 25

Labor and materials necessary to repair and replace distribution facilities that allow the utility to provide a high level of service with minimal interruption of service to the community.

**SERVICE BUDGET CHANGES**

**Service Impact**

What is the proposed change to the service's budget from cost to continue to agency request?

What are the service level impacts of the proposed funding changes?

**Personnel-Permanent Positions**

Are you proposing an allocation change to the FTEs for this service?

Type	Fund	Amount	Description
Perm Wages	<input type="text"/>	<input type="text"/>	<input type="text"/>
Benefits	<input type="text"/>	<input type="text"/>	<input type="text"/>
Total		<input type="text"/>	

Explain the assumptions behind the allocation change.

What is the justification behind the allocation change?

**Personnel-Other Personnel Spending**

Are you requesting additional personnel spending for non-annualized pay?

Type	Fund	Amount	Description
Overtime	<input type="text"/>	<input type="text"/>	<input type="text"/>
Premium Pay	<input type="text"/>	<input type="text"/>	<input type="text"/>
Hourly	<input type="text"/>	<input type="text"/>	<input type="text"/>
Total		<input type="text" value="\$0"/>	

Explain the assumptions behind the requested funding.

What is the justification behind the increased funding?

**Revenue**

Are you proposing a change to the service's budgeted revenue?

Are you proposing an increase or a decrease to the budgeted revenue?

Fund	Major	Amount	Description
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Explain the assumptions behind the change to budgeted revenue.

What is the justification behind the proposed change?

**Non-Personnel**

Are you requesting additional non-personnel funding for this service?

<i>Fund</i>	<i>Major</i>	<i>Amount</i>	<i>Description</i>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Explain the assumptions behind the requested funding.

What is the justification behind the proposed change?

**Part 2: Scaling Service Delivery**

What amount is 2.5% of the service expenditure budget?

**Increase**

Explain how you would change the service activities and the level of service as a result of implementing a 2.5% funding increase to this service:

Explain the changes by major expenditure category that your agency would implement as a result of a 2.5 % funding increase to this service:

Would the changes include an increase to permanent staffing levels for this service?  If yes, FTEs:

What impacts would City residents and visitors experience if this service is provided a 2.5% increase in funding?

**Decrease**

Explain how you would change the service activities and the level of service as a result of implementing a 2.5% funding decrease to this service:

Explain the changes by major expenditure category that your agency would implement as a result of a 2.5 % funding decrease to this service:

Would the changes include a decrease to permanent staffing levels for this service?  If yes, FTEs:

What impacts would City residents and visitors experience if this service is provided a 2.5% decrease in funding?

# 2020 Operating Budget

## Service Budget Proposal

### IDENTIFYING INFORMATION

SELECT YOUR AGENCY:

Water Utility

SELECT YOUR AGENCY'S SERVICE:

Water Quality

SERVICE NUMBER:

861

SERVICE DESCRIPTION:

This service provides field testing, routine and specialty water sample collection, laboratory results interpretation, and long-term trend analysis for a variety of potential chemical and biological contaminants in drinking water to ensure delivery of safe, high-quality water to customers and to comply with requirements of the Safe Drinking Water Act. This service oversees compliance monitoring, wellhead protection, private well permitting and abandonment, and cross connection control.

### Part 1: Base Budget Proposal

### BUDGET INFORMATION

	2017 Actual	2018 Adopted	2018 Actual	2019 Adopted	2020 C2C	2020 Request
<i>Budget by Fund</i>						
General-Net				\$0		\$0
Other-Expenditures			\$39,486,241	\$986,424	\$35,181,153	\$957,746
<i>Total</i>	\$0	\$0	\$39,486,241	\$986,424	\$35,181,153	\$957,746
<i>Budget by Major</i>						
Revenue						\$0
Personnel			\$10,861,118	\$712,394	\$1,680,893	\$719,746
Non-Personnel			\$30,835,227	\$274,030	\$35,564,133	\$238,000
Agency Billings			(\$2,210,105)	\$0	(\$2,063,873)	\$0
<i>Total</i>	\$0	\$0	\$39,486,240	\$986,424	\$35,181,153	\$957,746
FTEs					7.10	7.00

### PRIORITY

Citywide Element

Describe how this service advances the Citywide Element:

This service provides the necessary elements to meet and maintain established water quality goals while protecting Madison's water supply and infrastructure designed to provide safe, clean drinking water to the community and its residents.

### ACTIVITIES PERFORMED BY THIS SERVICE

Activity	% of Effort	Description
Water Quality Regulation Objectives	35	Activities necessary to monitor and determine compliance with current federal, state and internal water quality requirements.
Water Quality Scheduling	35	Activities necessary to manage sampling and monitoring techniques at all water utility infrastructure assets.
Well Operation Permits & Private Plumbing Inspections	15	Activities necessary to manage, inspect and maintain quality at non-utility assets connected to the utility's distribution system

Manage Data for Long Term Planning

15

Identifying current and potential sources of contamination and determining the resources necessary to mitigate those sources.

**SERVICE BUDGET CHANGES**

Service Impact

What is the proposed change to the service's budget from cost to continue to agency request?

What are the service level impacts of the proposed funding changes?

Personnel-Permanent Positions

Are you proposing an allocation change to the FTEs for this service? No

Type	Fund	Amount	Description
Perm Wages	<input type="text"/>	<input type="text"/>	<input type="text"/>
Benefits	<input type="text"/>	<input type="text"/>	<input type="text"/>
Total		<input type="text"/>	

Explain the assumptions behind the allocation change.

n/a

What is the justification behind the allocation change?

n/a

Personnel-Other Personnel Spending

Are you requesting additional personnel spending for non-annualized pay? No

Type	Fund	Amount	Description
Overtime	<input type="text"/>	<input type="text"/>	<input type="text"/>
Premium Pay	<input type="text"/>	<input type="text"/>	<input type="text"/>
Hourly	<input type="text"/>	<input type="text"/>	<input type="text"/>
Total		\$0	

Explain the assumptions behind the requested funding.

n/a

What is the justification behind the increased funding?

Revenue

Are you proposing a change to the service's budgeted revenue?

Are you proposing an increase or a decrease to the budgeted revenue?

Fund	Major	Amount	Description
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Explain the assumptions behind the change to budgeted revenue.

What is the justification behind the proposed change?



Non-Personnel

Are you requesting additional non-personnel funding for this service?

<i>Fund</i>	<i>Major</i>	<i>Amount</i>	<i>Description</i>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Explain the assumptions behind the requested funding.

What is the justification behind the proposed change?

**Part 2: Scaling Service Delivery**

What amount is 2.5% of the service expenditure budget?

**Increase**

Explain how you would change the service activities and the level of service as a result of implementing a 2.5% funding increase to this service:

Explain the changes by major expenditure category that your agency would implement as a result of a 2.5 % funding increase to this service:

Would the changes include an increase to permanent staffing levels for this service?  If yes, FTEs:

What impacts would City residents and visitors experience if this service is provided a 2.5% increase in funding?

**Decrease**

Explain how you would change the service activities and the level of service as a result of implementing a 2.5% funding decrease to this service:

Explain the changes by major expenditure category that your agency would implement as a result of a 2.5 % funding decrease to this service:

Would the changes include a decrease to permanent staffing levels for this service?  If yes, FTEs:

What impacts would City residents and visitors experience if this service is provided a 2.5% decrease in funding?